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CTO Updates

Office of Information Technology

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CTO Updates - August 2015

Office of Information Technology

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CTO Updates August 2015

Welcome to a new school year, students, faculty and staff! The return of students and faculty always brings a lot of enthusiasm and energy to campus. And, speaking of energy, the Office of Information Technology staff have been working very hard this summer to make sure that all of your campus technology needs will be exceptional this school year. If there is anything I can do to help improve your technology experience, please do not hesitate to [contact me](#), (269) 387-3838 or @tomwolfjr. I love discussing technology needs and desires with enthusiastic students, faculty and staff. Go WMU! Go Broncos!

Summer recap: If you haven't been on campus since April, I would encourage you to read the monthly CTO Updates for [April](#), [May](#), [June](#) and [July](#), as a lot of exciting changes, and sad news, have taken place. For example, WMU now has a "Guest" Wi-Fi service, approximately 30 classrooms received technology upgrades, a malware/virus detection solution for Androids is now available to faculty and staff, and WMU students, faculty and staff are now entitled to download and install on personally owned devices up to five free copies of Microsoft Office 365 ProPlus. Faculty and staff training via Lynda.com is on the rise. Media services converted many of their services, including commencement ceremonies to high definition (HD). And, the list goes on and on, so read the previous editions of CTO Updates and "catch up"!

Can I Share Music and Movies? Western Michigan University values the exchange of ideas and respects the intellectual work and property of others. Consistent with these values, WMU does not tolerate or condone plagiarism or copyright violations.

All Western Michigan University students, faculty, staff, and any other users of WMU's computing systems and networks are required to abide by the copyright laws of the United States and the computing and network policies of WMU. It is almost always illegal to use file sharing software, or other means, to download copyrighted music, movies and videos, without the express permission of the owners of those. Copying and distributing copyrighted software is also illegal unless permission has been given by the copyright owner.

Users of WMU's computing systems and networks have individual responsibility for their use of resources and may have civil and/or criminal charges brought against them for copyright violations.

WMU complies with the Digital Millennium Copyright Act (DMCA) and cooperates with copyright owners and their agents who file complaints alleging copyright infringement. Student infringers are referred to the University's Office of Student Conduct and faculty and staff infringers are referred to their departments and/or supervisors for disciplinary action. Network access privileges may be revoked for habitual infringers.

WMU has an interest in protecting legitimate uses of file-sharing and copyrighted materials, as well as protecting the security of our networks. We appreciate your attention to appropriate use of our computing resources. [More information regarding file-sharing and copyright.](#)

Windows 10: The Office of Information Technology recommends that faculty and staff **not** upgrade to Windows 10 at this time. Any time a new operating system comes out, there is a fair amount of testing that has to occur to ensure that the upgrade will work with the Banner student information system and other enterprise systems. This testing is occurring, and an announcement will be made when it has concluded and upgrades may occur.

Video VoIP phones: There are over 700 Cisco brand video phones on campus today. Until now the video feature on these phones has been turned off. The Office of Information Technology plans to “turn on” the video capability of these phones starting October 1. If you are an owner of one of these video phones you should have already received an email containing information about this new service. If you believe you have a video phone and have not received an email then please [contact Nancy Kroes](#). [More information](#).

Gone phishing? Phishing is an online scam involving emails with a clickable link that appear to be from a trusted source, but are not. By clicking on a phishing scam link you may compromise your WMU Bronco NetID and allow a criminal access to change your personal data within GoWMU. As part of the Office of Information Technology’s efforts to educate the campus community about "Phishing" we created a [phishing website](#). In addition to generic information about phishing this website also contains real world examples of phishing emails that have been received by the WMU community.

Toastmasters: Are you a WMU technologist? Would you like to improve your public speaking and leadership skills? Then I would encourage you to reach out to [Thomas Lynema](#) (269) 387-0425 and ask him about membership opportunities in a newly formed Office of Information Technology based Toastmasters club. Participation in Toastmasters helps build confidence, improves your ability to think on your feet, exposes you to management and leadership skills, helps you develop teamwork and collaboration skills, helps you improve as a public speaker, and allows you to work better with your fellow employees. The cost is low and the rewards are high so what are you waiting for?

Student food bank: With an influx of diverse students on campus comes an influx of diverse needs so let’s all work together to make the second year of WMU’s highly successful Invisible Need program even better than the first year. This program should make us all proud to be Broncos!

Cooley Law School: Last month Cooley Law School became an [eduroam](#) member. As a result Cooley students, faculty, and staff and WMU students, faculty, and staff can now log onto the wireless Internet at either school using their home school credentials (for WMU students, faculty, and staff that would be Bronco NetID and password).

GoWMU security improved: To provide students, faculty, and staff with a more secure environment the “password reset via challenge phrase” process was enhanced to include both the answer to the challenge phrase and the Western Identification Number (WIN).

Fall hours and drop box for scanning services: How many of you are aware that we have a scanning services team located in room 1010 of the University Computing Center? This team provides the University community with optical scanning services. Mark-sense forms for classroom exams, research data, surveys, and evaluations are all scanned, results are generated, and then sent by email to wmich.edu accounts. Normal fall semester walk-in hours for this service are Monday through Friday 7:30 a.m. to 5:30 p.m. An after-hours drop box is being installed in the University Computer Center first floor lobby. Forms placed in the after-hours drop box will be processed within the first 3 hours of the next business day. If you have any questions about this service please call (269) 387-3823.

Did you know? The Office of Information Technology offers a service called Cisco MeetingPlace. This is a “voice-only” conference calling service that is available to the campus community for a nominal fee. It can accommodate 32 simultaneous participants. If you would like to know more about this service [contact your telecommunications service representative.](#)