



Western Michigan University  
ScholarWorks at WMU

---

Tech Talk

Office of Information Technology

---

5-2016

## CTO Updates- 05/2016

Office of Information Technology

Follow this and additional works at: [https://scholarworks.wmich.edu/it\\_news](https://scholarworks.wmich.edu/it_news)



Part of the Higher Education Commons

---

### WMU ScholarWorks Citation

Office of Information Technology, "CTO Updates- 05/2016" (2016). *Tech Talk*. 22.  
[https://scholarworks.wmich.edu/it\\_news/22](https://scholarworks.wmich.edu/it_news/22)

This Newsletter is brought to you for free and open access by the Office of Information Technology at ScholarWorks at WMU. It has been accepted for inclusion in Tech Talk by an authorized administrator of ScholarWorks at WMU. For more information, please contact [wmu-scholarworks@wmich.edu](mailto:wmu-scholarworks@wmich.edu).



# CTO Updates



MAY 2016

---

As we head into summer I am pleased to share with the WMU community the following technology related news and updates. If you have any questions, comments or concerns I would love to hear from you. I can be reached at [tom.wolf@wmich.edu](mailto:tom.wolf@wmich.edu) or (269) 387-3838. Go WMU, Go Broncos!

**W-Exchange email migration update:** As of June 2, 61% of the 58,008 accounts and 41% of the 21.7 terabytes of data have been migrated. Additional information, including the migration and familiarization schedules, and pre and post migration checklists, may be found on the [email migration website](#).

**Maker Space:** The Office of Information Technology has partnered with the Innovation Club, a registered WMU student organization, to create an interdisciplinary "maker space" on the second floor of the University Computing Center. The Innovation Club moved into this maker space the first week in May and is planning a grand opening for the fall 2016 semester. If you would like to find out more, or receive a tour of the first interdisciplinary maker space on main campus, [please contact the Innovation Club](#).



**Free Microsoft Office 365 ProPlus:** The Office of Information Technology has an arrangement with Microsoft that allows all currently enrolled students and all currently employed faculty and staff to receive up to five downloadable copies of Microsoft Office 365 ProPlus for free! You may also download free versions on your smart phones and tablets. Word Online, Excel Online, PowerPoint Online and OneNote Online are also available along with 1 terabyte of Microsoft OneDrive cloud storage. [See the acceptable use policy, terms of service and help and support information.](#) These products are intended for personally owned devices. Microsoft products on University owned devices are the responsibility of your respective network administrator or IT support person. Any questions should be directed to the Help Desk at (269) 387-4357, option 1.

**InCommon Research and Scholarship:** If you are part of WMU's research community, I would like to encourage you to check out this new IT service that allows you to take advantage of InCommon's federated identity services to more easily connect and share information with fellow researchers across the globe. If you would like to find out more, please contact Greg Lozeau ([gregory.lozeau@wmich.edu](mailto:gregory.lozeau@wmich.edu)) (269) 387-0091 or Leonard Peirce ([leonard.peirce@wmich.edu](mailto:leonard.peirce@wmich.edu)) (269) 387-5469.



**Classroom technology 2016 upgrades:** [See the list](#) of the Office of Information Technology supported general purpose classrooms on campus that are scheduled to receive technology upgrades in 2016. By the end of summer all of WMU's remaining analog general purpose classrooms will be upgraded to digital.

**Did you know?** In 2015 the University switchboard (7-1000), received 18,773 calls. Also in 2015 the OIT Help Desk, located in the University Computing Center, serviced 4,393 walk-in customers and answered 10,481 phone calls. 533 people took advantage of the mobile help desk. 85,012 logins were recorded in the Bernhard computer lab with 37,755 logins in the University Computing Center lab. During fall finals week our labs recorded 4,987 logins with 975 of them after midnight. By comparison, during spring finals week there were 3,931 logins recorded with

899 after midnight. I would like to thank all of you for your continued patronage of these longstanding technology services. If you have suggestions for improving these services, please reach out to me (Tom Wolf, [tom.wolf@wmich.edu](mailto:tom.wolf@wmich.edu)) or Arnold Taylor ([arnold.taylor@wmich.edu](mailto:arnold.taylor@wmich.edu)) as we are always looking for ways to meet and/or exceed the constantly evolving technology expectations of the WMU community.