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6-2016

CTO Updates - 06/2016

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CTO Updates June 2016

I hope everyone had a chance to participate in one of the many parent orientation sessions held this month in the main lobby of Sangren Hall. The enthusiasm of the parents this year was contagious. If the incoming freshman class has half the energy that their parents have, then WMU is going to have a fantastic 2016-17 academic school year. I can't wait! With that in mind, let me share with you the following news and updates from the Office of Information Technology. And, as always, if you have any questions or comments, I would love to hear from you at tom.wolf@wmich.edu or (269) 387-3838. Go WMU and have a GREAT summer Broncos!

Dial-up modem service: WMU was one of the first universities in Michigan to provide dial-up modem internet connectivity and it is now one of the last universities in Michigan to still offer this service. Most universities decommissioned dial-up modem services five to ten years ago. Because of the dwindling number of users (12 since last December) of our modem service, and the costs associated with upgrading this service (to address known risks), we have decided to decommission this service effective Tuesday, July 5. If you have any questions, please call our Help Desk at (269) 387-4357, option 1.

W-Exchange update: In April of 2015, shortly after WMU's cloud email service provider announced plans to discontinue offering email as a service, we extended an open invitation to the entire campus community to participate in a search for a new email system. A committee was formed and five months later WMU's Information Technology Executive Advisory Board approved a recommendation to migrate the campus from Webmail Plus to W-Exchange, Powered by Office 365. As of June 21 over 86% of WMU's campus community has been migrated to the new system. For more information about this project, please [check the new email website](#). You may also speak to the IT representative in your area, or our Help Desk. Thanks.

IRS presentation: I would like to personally thank Department of Treasury, Internal Revenue Service Special Agent Richard Ptak for visiting our campus in June to publicly discuss topics such as tax fraud and identity theft. With cyber-crime at an all-time high (in 2014 alone over 1 billion personal records were illegally accessed worldwide), Agent Ptak's presentation was both relevant and appreciated. If you missed his presentation, a copy of his slide deck can be found in the Security Awareness section of our [security website](#) along with a number of other valuable and information links about personal security.

WMU Open: On June 6, with little fanfare, WMU's oldest wireless network TSUNAMI was replaced by WMU's newest wireless network, WMU Open. If you have any questions about this change, or issues related to this change, please call our Help Desk (269) 387-4357, option 1. Thanks.

Symantec for Android: Would you like free malware and virus detection software for your Android device? As part of WMU's Symantec contract, the Norton Mobile Security for Android app is available to all current WMU faculty and staff. To find out more visit the Software Downloads portlet in GoWMU or see our Help Desk's [anti-virus for mobile self-help](#).

Adobe Creative Cloud: If you are faculty or staff at WMU and would like to have any of the Adobe Creative Cloud products (Photoshop, Illustrator, InDesign, Dreamweaver, After Effects, Adobe Premier Pro, Adobe Muse Pro, Acrobat XI Pro, Adobe Audition, Bridge, Encore, Fireworks, FlashBuilder Premium, Flash Professional, InCopy, Lightroom, Media Encoder, Prelude, SpeedGrade, Edge Animate, Edge Code, and Edge Reflow) installed on your work computer at no cost, please reach out to your departmental IT representative to discuss the availability of these excellent products. Students, faculty and staff who are interested in purchasing Adobe Creative Cloud for home use at a deeply discounted rate, should visit the Software Downloads portlet in GoWMU.

Audio conferencing support: The Office of Information Technology has established special WMU pricing for audio conferencing through InterCall, a third-party provider. This is a fee-for-service, provided and billed by InterCall. More information is available in the Conference Calls section of the [phone services for faculty and staff web page](#).

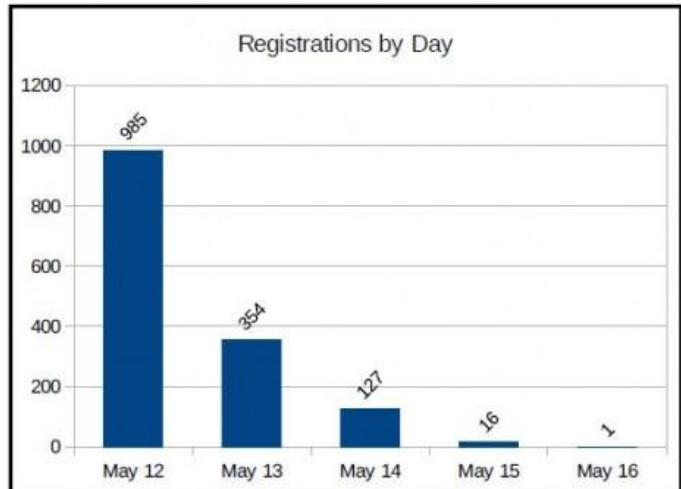
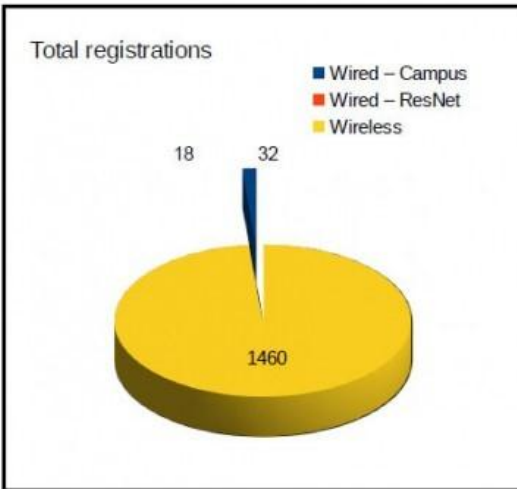
Web conferencing support: I would like to remind WMU faculty and staff that the Faculty Technology Center provides free cloud-based web conferencing via Adobe Connect Pro seminar rooms. More information about this exciting service can be found on the [faculty technology website](#).

Bernhard Center computer lab: Construction is scheduled to begin this summer in this facility to create an environment consisting of cutting edge design work/study areas that incorporate portable, comfortable, and inviting pieces intended to encourage collaboration based interaction among students. Technology will be prevalent throughout the remodeled area of the lab which is scheduled to be completed before the start of fall semester. Ideas for the remodel were solicited from students, the Faculty Senate Academic and Information Technology Council and the new Dean of Libraries.

University Computing Center computer lab: In support of WMU's computer labs rightsizing initiative, the main floor of the UCC computer lab will see a few changes this summer. To provide students with more options, computers containing College of Education and College of Engineering and Applied Sciences images will be incorporated into the UCC computer lab. We are also planning to combine the functions of the Multi-purpose Enabling Technology Lab, the Student Technology Lab and some other specialized technologies (MACs and scanners) into one new unit titled the Specialized Technology Lab. As mentioned in last month's CTO Updates, the first interdisciplinary maker space on main campus is also housed in the UCC computer lab!

Homepages reminder: I want to remind everyone that, as I mentioned in my February newsletter, effective June 30, no new personal non-course related website registrations will be allowed on homepages.wmich.edu. This initial change will not impact existing personal websites. Faculty who require their students to use homepages for coursework will need to work with us to get their students provisioned onto homepages. The homepages website will contain information necessary for doing so on June 30. With the support of the Faculty Senate Academic and Information Technology Council, faculty members electing to seek alternatives to homepages may work with our [Faculty Technology Center](#) staff.

Did you know? In May WMU played host to the 51st International Congress on Medieval Studies, an annual gathering of around 3,000 international scholars. The congress features papers, panel discussions, roundtables, workshops, performances, business meetings, receptions, exhibits and even medieval sundries. From a technology perspective during the four-day event, WMU saw over 1500 devices registered on our network by congress attendees. What would John Hawkwood think? Seriously though, it is interesting to take a close look at the type and variety of devices that were brought to campus by medievalists from around the globe.



Linux/Unix/Solaris	4
MacOS 9 or earlier	14
MacOS X	365
iOS	504
Windows 2000	2
Windows XP	20
Windows Vista	6
Windows 7	85
Android	214
Windows 8	79
Embedded	5
Chrome OS	15
Windows 10	145
Other	24

