

# WESTERN MICHIGAN UNIVERSITY WESTERN NEWS

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April 13, 1995

## Budget bill clears House with WMU's 7.8 percent intact

The Michigan House of Representatives April 5 approved a 1995-96 higher education budget that includes a 7.8 percent increase for WMU — the largest percentage increase among the state's 15 public institutions.

The bill now goes to the Senate for deliberations.

"The House passage of this budget proposal is a big step toward more equitable funding among state universities," President Haenicke said. "We owe much of this success to the leadership of Rep. Don Gilmer, chairperson of the House Appropriations Committee. Our gratitude also goes to Reps. Ed LaForge and Chuck Perricone for their special help."

The House version of the budget bill is similar to the plan proposed in February by Gov. John Engler. It calls for a 3 percent across-the-board increase in appropriation for all state universities. In addition, WMU, Michigan State University and Grand Valley State University would get special one-time adjustments to recognize their status within the Carnegie classification system and to address their relative underfunding.

For the next fiscal year that begins Oct. 1, WMU's state appropriation would be \$97.6 million, an increase of \$7 million or 7.8 percent over last year. That includes the special adjustment of \$4.3 million. MSU would get a 7.5 percent increase and GVSU a 6 percent increase.

Under the proposal, WMU's appropriation is fourth in total dollar amount behind the University of Michigan at Ann Arbor at \$288.7 million, MSU at \$255.7 million and Wayne State University at \$205.2 million.

For several years, Haenicke has advocated using the classification system developed by the Carnegie Foundation for the Advancement of Teaching as a basis for funding. The classification, he says, makes clear that there are significant differences between institutions and provides an objective rather than a political method for comparing peer schools.

Among public institutions, the system

classifies MSU, the U-M at Ann Arbor and WSU in the top category of Research I. There are no Research II universities in the state. WMU is alone in the Doctoral I category, followed by Michigan Technological University in the Doctoral II category. All of the other state institutions fall in the Master's I or Master's II classification.

In his executive budget recommendation, Engler called for special adjustments for the university in each of the three Carnegie categories (Research, Doctoral and Master's) that had the lowest state funding per student relative to its peers. It was the first time the governor had used the Carnegie classification as the basis for his budget recommendation.

That recommendation — complete with its additional allocations for the chronically underfunded institutions — is now one step closer to approval.

Keith A. Pretty, vice president for external affairs and general counsel, credited WMU's Legislative Advocacy Network with helping to get the University's message to legislators. That program involves organizing faculty, staff, students, alumni and friends around the state to voice their concerns to lawmakers about equitable funding. Letter-writing campaigns have been initiated and informational receptions

are taking place around the state.

"More than ever before, legislators from all over Michigan are hearing from people who care about WMU and it's paying off," Pretty said.

The next step in the state budget process begins with the Senate Appropriations Subcommittee on Higher Education, which is chaired by Sen. Joe Schwarz of Battle Creek. Haenicke is leading a delegation to testify before that group today at Ferris State University.

Haenicke has said that he expects the budget battle in the Senate will be tougher than in the House.

"The work that we have to do there will be a lot harder than in the House," he told the Board of Trustees at its last meeting in March. "I will have to call on the University community, each and every one — students, staff, faculty alike, and also the board — to help us get that done."

The subcommittee is expected to vote on the bill in mid-May. The proposal then will be taken up by the full Senate, which most likely will vote in late May. A conference committee will probably spend the month of June resolving the differences between the House and Senate versions of the bill. The entire budget process is expected to be completed by the end of June.

## Legislative work topic of April 20 reception

Faculty and staff members are invited to join WMU alumni and friends for a reception at 5:30 p.m. Thursday, April 20, at the Gilmore Theatre Complex.

In addition to connecting with Kalamazoo area alumni and friends, those attending will learn about WMU's efforts to make its voice heard in the Legislature.

Keith A. Pretty, vice president for external affairs and general counsel, will discuss WMU's Legislative Advocacy Network. A new video, "Every Voice Counts," will be shown. The program demonstrates how WMU supporters can influence legislative change.

The event also will include the annual meeting of the Kalamazoo chapter of the WMU Alumni Association as well as guided tours of the new theatre complex.

Free appetizers will be available. Persons are asked to make reservations by Tuesday, April 18, by calling the McKee Alumni Center at 7-8777.

## Student satisfaction exceeds national norm in several areas

WMU students are more satisfied than their peers at similar institutions nationally with such items as library facilities and services, computer services and athletic facilities, according to a survey conducted by two University offices.

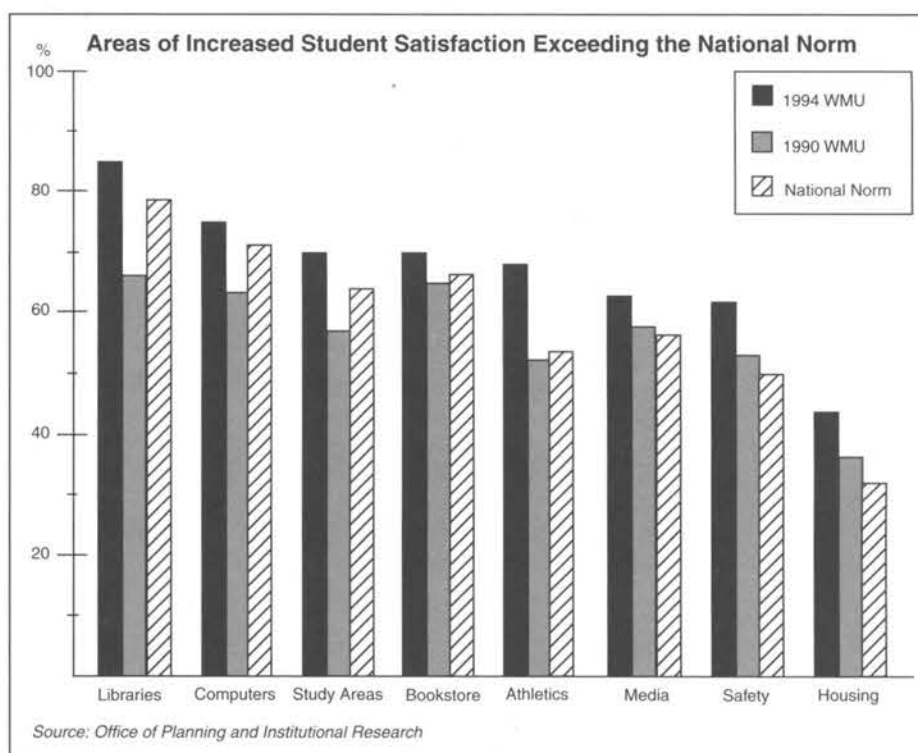
The Office of Academic Affairs and Division of Student Affairs have released results from a student opinion survey they administered to a sample of 1,000 WMU students in February 1994. The surveys have been conducted five times since 1981 to ascertain students' level of satisfaction with services and the environment at the University.

"The purpose of these surveys is to provide timely, objective and accurate information about student perceptions of the University community," said Provost Nancy S. Barrett. "Using the same survey instrument over the years has allowed the University to build a comprehensive, long-term view of student perception of the University's environment and services."

The survey instrument was developed by the American College Testing Program and was augmented with 30 locally developed items. It was administered by graduate students in 44 classes across campus. The sample is broadly representative of the total University, with 35 percent lower division, 53 percent upper division and 12 percent graduate students. In addition to comparing the results to previous surveys, the offices compared the results with those from public institutions nationally that have enrollments of more than 10,000 students and administered the survey between 1990 and 1993.

"The data provide a starting point for identifying, evaluating and responding to the students' most pressing personal, academic and career needs," Barrett said. "The survey gives us a clue about where we might take some action or where we might conduct more research to find out why the students feel the way they do. The desired outcome is increased student satisfaction with their University experiences."

"For faculty and staff," said Theresa A. Powell, vice president for student affairs, "the surveys can contribute to improved



coordination and communication among the various units of the University, both academic and non-academic. In addition, these results should enable the institution to monitor changes in both the needs of students and the quality of services. These data can illuminate areas in which to focus our efforts for improvement, and they can give a picture of the impact of earlier efforts."

Several areas at the University showed an increase in satisfaction since the last survey was conducted in 1990. In addition, these areas are higher in satisfaction compared to the national sample. They are:

□ library facilities and services — 85 percent satisfied, compared with 66 percent in 1990 and 79 percent in the national sample;

□ computer services — 75 percent satisfied, compared with 63 percent in 1990 and 71 percent in the national sample;

□ study areas — 70 percent satisfied, compared with 57 percent in 1990 and 64 percent in the national sample;

□ campus bookstore — 70 percent sat-

isfied, compared with 65 percent in 1990 and 66 percent in the national sample;

□ athletic facilities — 67 percent satisfied, compared with 53 percent in 1990 and 54 percent in the national sample;

□ campus media — 63 percent satisfied, compared with 57 percent in 1990 and 56 percent in the national sample;

□ personal security/safety — 62 percent satisfied, compared with 53 percent in 1990 and 50 percent in the national sample; and

□ availability of student housing — 44 percent satisfied, compared with 36 percent in 1990 and 32 percent in the national sample.

"Not only is satisfaction with computing services higher than the national sample and dramatically higher at WMU since 1990, the usage is also dramatically higher than the national sample," Barrett said.

When asked about their usage of services on campus, 80 percent of WMU students in 1994 said they used computer

(Continued on page four)

## Next News published May 4

This is the last Western News for the winter semester. The News will be published every other week during the spring and summer when classes are in session. Publication dates are: May 4; May 18; June 1; June 15; June 29; July 13; July 27; and Aug. 10. The deadline for each issue is at noon on the Tuesday preceding the publication date.

## Board meeting is April 21

The Board of Trustees is scheduled to meet Friday, April 21. Times and places of committee meetings and the full board meeting were not available at Western News press time. All meetings are open to the public.

## Did you know?

■ WMU awards more degrees than all but three of Michigan's other public universities.

■ WMU has the second largest off-campus education program in the state.

■ WMU is the only university in Michigan to offer a doctor of public administration degree.



## \$650,000 grant helps WMU link schools with Internet

SMILE, you're on the Internet!

That will become a reality for students and teachers in 16 Southwest Michigan counties as a result of a grant for \$650,000 that WMU has received from the state.

The grant will enable WMU to help schools in 144 districts connect to the Internet, the center lane of the nation's information superhighway, and provide other computer network benefits.

The project is called SMILE — Southwestern Michigan Interconnect for Learning Experiences. It builds on an effort already under way at WMU, called the K-12 Network, to bring the resources of the information revolution directly into the classroom.

The WMU project will serve 910 public school buildings as well as 216 non-public schools. It also will explore working with eight community colleges, 16 intermediate school districts, mathematics and science centers, libraries and museums.

"Our goal is to create one of the nation's premier educational networks for students and teachers," said James J. Bosco, who directs the Center for Educational Technology in the College of Education and the SMILE project.

"SMILE will serve nearly a quarter of the state's pupils and more than a third of the state's teachers," said Bosco, education and professional development. "We're going to build a network, help provide training to teachers and others, help develop curriculum and instruction, and devise a plan to maintain and expand the network."

Key players with WMU in the project will be five Regional Educational Media Centers in Southwest Michigan. These centers serve schools in the 16 counties in-

cluded in SMILE: Allegan, Barry, Berrien, Branch, Calhoun, Cass, Ionia, Kalamazoo, Kent, Montcalm, Muskegon, Newaygo, Oceana, Ottawa, St. Joseph and Van Buren.

At its core, SMILE will provide classroom access to the Internet, the world's largest information resource, for use in teaching, communication, research and curriculum development, Bosco said. And it will provide teachers and others with the training necessary to make full use "of this new and exciting environment," he said.

The Internet, a worldwide network of computer networks, offers a vast array of information and communication opportunities for teachers and students. They include electronic mail, discussion groups and bulletin boards that number in the thousands as well as a rapidly growing number of information sites, ranging from a local museum to the White House.

"The project also will enable educators throughout the state to work with each other as well as Internet resources to develop programs and shape strategies," Bosco said. "It will provide a unique, comprehensive platform for instructional leadership and development."

Patricia M. Horn, media specialist at Paw Paw High School in Van Buren County, already has helped teachers and students at her school gain access to the Internet through WMU's K-12 Network.

"Our students have been really excited," Horn said. "They have located some of the latest information available on diseases such as hepatitis, for example, from a site on the Internet at the National Center for Allergy and Disease."

She expects that SMILE will help Paw Paw High School take another big step as well. That will be to gain access to the

World Wide Web, one of the Internet's hottest services. Through the Web, students can "visit" information sites all over the world and get words, pictures, sound and even video.

"WMU has been terrific," said Horn, who holds bachelor's and master's degrees from WMU. "The University has been extremely supportive of what teachers, librarians and media specialists have been trying to do in this area."

At WMU, SMILE has the support of the College of Education, University computing services and the University libraries. The project is expected to be implemented over the next 18 months.

"Computer networks are the main way information is created and distributed in business today," Bosco said. "Schools cannot be the only place where the use of this powerful new information resource is absent."

In fact, he added, computers already are "a fact of life" in many homes. "Regional, national and even international networks will become a standard feature of our world," he said. "They will be as normal an element in the home as are the telephone and the television."

The grant comes from the Michigan Public Service Commission, designating WMU as one of six hubs in the state.

## Western News readers asked to respond to survey

Your opinion counts!

Faculty and staff members soon will be receiving a Western News readership survey in campus mail. The survey is intended to help the publication be responsive to its audience. Questions cover content and appearance of the faculty/staff newspaper, and there is room at the end of the survey for comments.

The surveys are to be returned to news services by April 30.

## Reception planned for Crow

A reception honoring Lowell E. Crow, associate dean of the Haworth College of Business, upon his return to the faculty after serving 10 years as an administrator in the college, is scheduled for Friday, April 21. The event will run from 3 to 5 p.m. in the Fetzer Center. The University community is invited to attend.

## Carrabino to be honored

A retirement reception honoring Frank J. Carrabino, physical plant-maintenance services, is scheduled for 2 to 4 p.m. Friday, April 21, in the President's Dining Room of the Bernhard Center. The University community is invited to attend.

## More than 2,400 degrees to be awarded during commencement exercises April 22

The University will award more than 2,400 degrees in commencement exercises Saturday, April 22, in Miller Auditorium.

There will be three ceremonies: one at 9 a.m. for graduates of the College of Education, the College of Fine Arts and the College of Health and Human Services; one at 11:30 a.m. for graduates of the Haworth College of Business and the College of Engineering and Applied Sciences; and one at 2 p.m. for graduates of the College of Arts and Sciences and the Division of Continuing Education's General University Studies Program.

A total of 1,875 bachelor's, 512 master's and specialist and 22 doctoral degrees will be awarded.

At the 2 p.m. ceremony, an honorary doctor of public service degree will be presented to Richard T. Burke, who retired from the University this past January after 30 years of service. Burke began his career at WMU as a faculty member in the Department of History and went on to serve in a number of administrative posts, including associate dean of the Graduate College, dean of the Division of Continuing Education and vice president for regional education and economic development.

Music for the ceremonies will be performed by the Western Brass Ensemble directed by Steve Wolfenbarger, music. The national anthem and the alma mater will be sung by WMU's chapter of Phi Mu Alpha Sinfonia professional music fraternity. The graduates will be welcomed as new alumni of the University by Robert W. Ethridge, president of the WMU Alumni Association. President Haenicke will preside over the ceremonies.

The Rev. Richard Andrus of the First United Methodist Church of Mount Clemens will give the invocation and bene-

diction at the 9 a.m. ceremony. His daughter, Deborah S. Root, will be receiving her master of music degree. Sister Dorothy Ederer of St. Thomas More Student Parish in Kalamazoo will lead those two parts of the ceremony at 11:30 a.m. At the 2 p.m. ceremony, Chaplain Ward Potts of the Nehemiah Project in Petoskey will give the invocation and benediction. His son, Jeremy J. Potts, will be receiving his bachelor of science degree in earth science.

Tickets are required for the ceremonies. Each participating graduate is eligible to receive up to four guest tickets. Inquiries regarding additional tickets should be directed to the Office of the Registrar after April 17 at 7-4310.

Guests without tickets may view the exercises on television monitors in 3770 Knauss Hall. Each ceremony will air live on Channel 36 of EduCABLE, the University's cable television system, as well as on Channel 30 of Kalamazoo Community Access Television.

The WMU Alumni Association, in conjunction with University video services, is providing an opportunity for persons to purchase videotapes of each of the three ceremonies. Order forms will be available in the Office of the Registrar and in the McKee Alumni Center as well as in the Bernhard Center when students pick up their regalia. No telephone orders will be taken. The tapes are \$20 each.

## Regalia distributed in BC

Candidates for the April 22 commencement exercises are reminded that they can secure regalia in 242 Bernhard Center: from 10 a.m. to 6 p.m. Tuesday, April 18; from noon to 7 p.m. Wednesday, April 19; from 3 to 7 p.m. Friday, April 21; and from 7 a.m. to 2 p.m. Saturday, April 22.

## WMU students take first place in 'Ethics Bowl'

Is it O.K. for a hospital to use the bodies of people who have just died to teach medical procedures without family consent? Should a veteran university faculty member be fired for cashing his dead mother's Social Security checks?

The responses of a team of WMU students to these and other questions won them first place in a recent "Ethics Bowl" competition. The WMU students competed against teams from the Illinois Institute of Technology, Loyola University and DePaul University in the tournament April 8 at IIT in Chicago. The event was sponsored by IIT's Center for the Study of Ethics in the Professions and Office of the Dean of Student Affairs.

"IIT has held an internal competition for the last two years, but this was the first year other schools were invited to compete and we won," said Michael S. Pritchard, chairperson of philosophy and director of WMU's Center for the Study of Ethics in Society, which supported the team's participation.

Members of the WMU team were: Chad G. Allen, a senior majoring in philosophy from Augusta; Mariya A. Talib, a senior majoring in philosophy from Kalamazoo; Eddie J. Mounce, a junior majoring in political science and minoring in philosophy and history from Detroit; and Kevin J. Shaffer, a junior majoring in philosophy and economics from Troy.

The competition, patterned after television's popular "College Bowl" game, calls upon players to exercise their abilities of ethical analysis and judgment. A moderator asks the team a question that poses

an ethical dilemma. The team has one minute to confer and state its answer. Judges may then ask follow-up questions requiring the team to clarify some aspect of its answer or to discuss an issue the answer raises. The team has 30 seconds to confer and state its response.

The moderator then states the "moderator's answer." Rather than serving as a standard for the "correct" answer, the moderator's answer is intended to make room in the game for the element of reasoned disagreement that is critical to such discussions. The team then may accept the moderator's answer, challenge the answer or accept the answer with qualifications. If a team chooses one of the latter two routes, it has 30 seconds to confer and state the reasons for the challenge or explain the qualifications.

The judges then evaluate the team's treatment of the question on such factors as clarity, ethical relevance and soundness of reasoning. The judges for the competition at IIT included a state representative, business leaders and ethics scholars.

WMU's team members won trophies for capturing first place.

The University offers both a major concentration and a minor in professional and applied ethics for undergraduates through the Department of Philosophy. Its Center for the Study of Ethics in Society was the first such unit at a public university in Michigan when it was established in 1985.

## Room dedicated

Two Kalamazoo philanthropists were honored during the dedication ceremony for the Edwin and Mary Meader Rare Books Room in Waldo Library April 4. The Board of Trustees March 17 approved the naming of the room for the Meaders in recognition of their support of the University. The couple have given generously to the institution in support of the libraries, performing arts and intellectual inquiry. They are emeriti directors of the WMU Foundation and members of the President's Circle of major donors. Participating in the dedication ceremony were, from left: Dean Lance Query, University libraries; Carol A. Haenicke; the Meaders; Trustees Richard Y. St. John, Lana L. Boldi and Richard F. Chormann; and President Haenicke.



## WESTERN MICHIGAN UNIVERSITY WESTERN NEWS

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## Former Kalamazoo city manager to speak for public affairs and administration anniversary

Former Kalamazoo city manager Robert C. Bobb will deliver the luncheon address at the 20th anniversary celebration of the WMU School of Public Affairs and Administration Saturday, April 29.

Bobb, who currently is city manager in Richmond, Va., and a leader in the American Renewal movement, will speak at 1 p.m. in Walwood Hall on East Campus. The public is invited to participate in a discussion following his address, which is titled "The Double-Edged Sword of Civic Participation." He is expected to discuss his efforts to increase citizen participation in governing.

With nearly 20 years of successful experience as a city manager, Bobb has gained a national reputation as a public administrator who advocates the interests of the disadvantaged. His focus has remained sharply fixed on community involvement and crime prevention.

Bobb, who is vice chairperson of the 100-year-old National Civic League, helped launch the American Renewal agenda in November 1994. At the invitation of the National Civic League, leaders of 66 public interest organizations representing some 50 million people met in Washington, D.C., to focus on what the group calls American Renewal. The coalition's agenda begins at the family and neighborhood level and attempts to reform governments and organizations and to awaken Americans' belief in their capacity to effect positive change.

Bobb began his career as assistant di-

rector of public utilities in Kalamazoo and worked his way up to serve as city manager from 1976 to 1984. He then became city manager for two and a half years in Santa Ana, Calif., before moving on to Richmond.

A graduate of Grambling State University, he earned his master's degree in business from WMU and has completed a program for senior executives at Harvard University. He has received several awards for his work, including the International City Management Association Management Innovation Award and the Virginia Municipal League Award.

The program prior to Bobb's address will include a recognition of the 20 years of the School of Public Affairs and Administration and the induction of members of Pi Alpha Alpha, a public administration honor society.

The school will honor faculty members and administrators who have contributed to its success over the years. Current faculty, students, internship sponsors and alumni also will be recognized.

Since 1975, WMU has awarded master of public administration degrees to more than 1,400 people. These men and women have gone on to hold significant leadership positions in state and local government, health care, nonprofit organizations and academic institutions. WMU's School of Public Affairs and Administration currently enrolls the largest number of MPA candidates in the Midwest. The school also has offered a doctor of public administration degree in Lansing since 1980.

## May opening scheduled for Unified Clinics

Faculty and staff members are invited to participate in the official opening of the WMU Unified Clinics in the University Medical and Health Sciences Center on East Campus in early May.

The University community is invited to tour the facilities from 2 to 5 p.m. Friday, May 5. The clinics, part of the College of Health and Human Services, provide WMU students with model disciplinary and interdisciplinary clinical experiences while responding to unique service needs within the community.

Participating clinics and academic programs will be: Vision Rehabilitation Clinic (Department of Blind Rehabilitation); Activities of Daily Living and Occupational Therapy/Physical Therapy Clinic and Gym (Department of Occupational Therapy); Enabling Technology Laboratory, Preschool Language Intervention Program, Audiology Services and Voice and Respiration Clinical Laboratory (Department of Speech Pathology and Audiology); and University Substance Abuse Clinic (Specialty Program in Alcohol and Drug Abuse).

The Friday tour is part of a four-day

opening celebration that begins Thursday, May 4, and also includes receptions and tours for other constituency groups. An open house for the general public is scheduled for 1 to 4 p.m. Sunday, May 7.

The May 5 opening will be followed by a reception from 5 to 7 p.m. for photographer Douglas William Neal, whose recent photographs of Germany will be on display throughout the clinics during May and June. Those touring the facilities that day are invited to stay for the reception, which is being sponsored by the clinics and the Arts Council of Greater Kalamazoo.

## Curtis-Smith works performed here and abroad

Recent compositions by C. Curtis-Smith, music, are being performed for state, national and international audiences.

Last October, Curtis-Smith received a \$7,000 grant from the Arts Foundation of Michigan and the Michigan Council for Arts and Cultural Affairs. Of all the applicants competing for the award, only three received grants in music and only Curtis-Smith was awarded full funding. His application was given the highest score by the panel of jurors.

The resulting work, "African Laugh-



Curtis-Smith

ter," was premiered by musicians from the Detroit Symphony Orchestra at the Cranbrook Academy of Arts Museum in February. The work is scored for flute, oboe, clarinet, violin, viola, cello and piano, and is based on black African melodic and rhythmic ideas.

Another Curtis-Smith composition, "The Great American Symphony (GAS!)," was performed by the West German Radio Orchestra at the Cologne Philharmonic in Cologne, Germany, in March. Recording sessions preceded the concert, and a CD of the work is planned for later release.

The conductor for that concert, Dennis Russell Davies, also will lead the American Composers Orchestra in Curtis-Smith's "Left Hand Concerto" with pianist Leon Fleisher in Carnegie Hall in New York City at the end of this month.

## Jobs

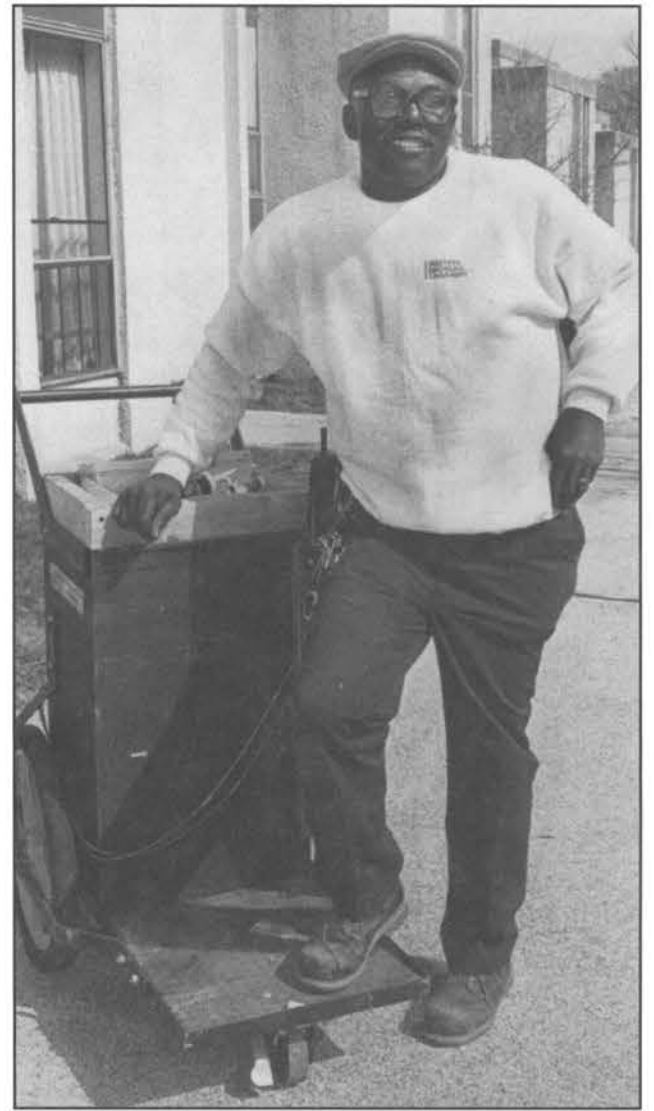
The following list of vacancies is currently being posted through the Job Opportunity Program by employment services in the Department of Human Resources. Interested benefits-eligible employees can apply for any of these positions (bargaining or non-bargaining) by submitting a job opportunity transfer application during the posting period, or may contact an employment services staff member for assistance in identifying themselves as candidates for these openings.

S-01 and S-02 clerical positions are not required to be posted. For persons interested in faculty positions, there are openings in selected fields. A letter of application should be submitted to the appropriate dean or chairperson.

(R) **Assistant Director**, P-03, News

## On campus

**APARTMENT AM-BASSADOR** — Co-workers of Richard Nabors have nicknamed him "Henry Kissinger" for the way he has learned to diplomatically work within the cultures of the many international students who live in the Stadium Drive Apartments. A carpenter in the physical plant's auxiliary maintenance services, he is based at the apartments with another carpenter and a plumber to take care of residents' needs. Those might range from putting in shelves to replacing countertops to fixing doors and windows. "I fix everything — even the kids' bikes sometimes," says Nabors, who has a warm place in his heart for the international students and their children who have made Kalamazoo a temporary home. "This is a learning place," he says. Nabors enjoys the international students so much that he and his wife often have a few of them over for holiday meals — even if that means looking into what they like to eat and going to a special store to find the right food. The students frequently reciprocate by inviting the Naborses to their apartments for a meal. Nabors, who joined the WMU staff eight years ago after working in commercial construction for 17 years, says the ties he makes are lasting. "I get letters from all over the world," he says. "The only thing I don't like is that I get so close to them that it's hard when they leave."



in-depth explanation of stress and its causes, Edo Weits, holistic health care, will analyze stress, focusing on its nature, sources and symptoms, and the holistic approach to managing it. He will be introduced by Kathy Kreager, Employee Assistance Program. Participants will be guided through a relaxation exercise designed to reduce the buildup of stress, and will learn how to better manage the unavoidable stressors in life.

## Human resources

### Second stress seminar planned

Still feeling a lot of stress in your life? In answer to popular demand, a second "Stress Management Seminar," open to all employees, is set for noon to 1 p.m. Wednesday, May 10, in 157-59 Bernhard Center.

Because many of you asked for a more

Reservations are necessary, and are being taken by the Department of Human Resources, sponsor of the seminar. Desktop "stress reducers" will again be given to the first 30 registrants, and complimentary health drinks will be served. You should return the registration slip that is part of the stress seminar flyer that will be distributed soon to faculty and staff by campus mail.

Those who wish to be relieved of providing their own brown-bag lunch may order a health meal from Bernhard Center Deli by completing the order form on the flyer, or by calling Doris at 7-MENU. The cost for these box-lunches is \$4.35.

### Textbook requisitions due with WMU Bookstore

Faculty members are asked to make sure their textbook and course material requisitions for the spring, summer and fall semesters are submitted to the WMU Bookstore in the Bernhard Center as soon as possible.

The used book buyback will be conducted April 13-22. Buyers can offer students 50 percent of the list price for textbooks that are going to be required for classes in successive terms. If there is no information on file regarding future textbook adoptions, the buyers can offer only wholesale prices, which usually run about 75 percent less.

Hours for the used book buyback in 105 Bernhard Center are: 8:30 a.m. to 6 p.m. Thursday, April 13; 8:30 a.m. to 5 p.m. Friday, April 14; 8:30 a.m. to 6 p.m. Monday and Tuesday, April 17-18; 8:30 a.m. to 7 p.m. Wednesday and Thursday, April 19-20; 8:30 a.m. to 5 p.m. Friday, April 21; and 9 a.m. to 2 p.m. Saturday, April 22.

## Exchange

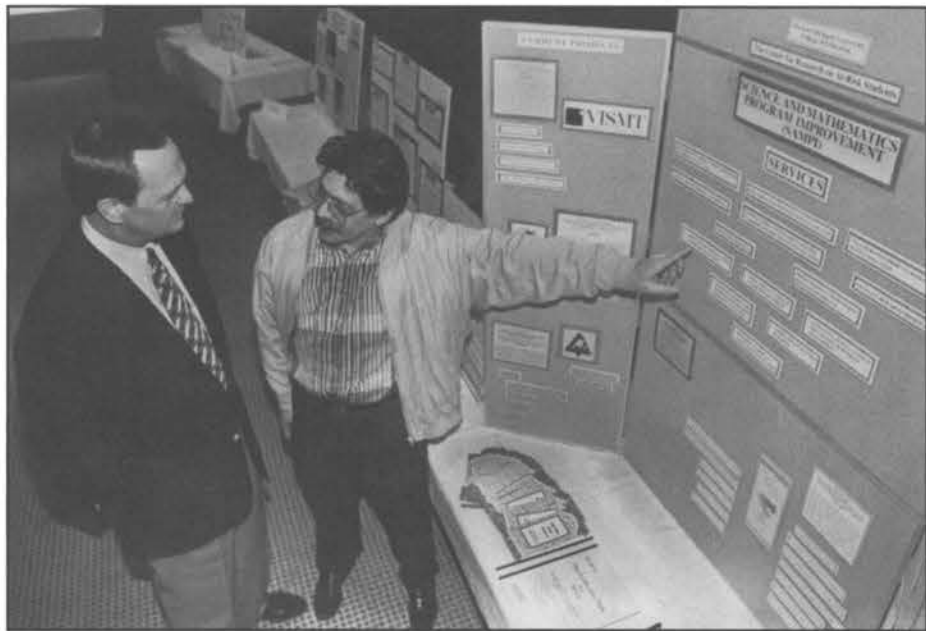
**FOR SALE** — Ethan Allen traditional style couch with dark pine wood frame. Six loose cushions with autumn colors. \$125. Call 372-1951 after 6 p.m.

**FOR SALE** — Childcraft oak baby bed, \$185; Whirlpool air conditioner, 8,000 btu, 1-1/2 years old, \$250; 5'4" steel desk with pull-out typing table, custom made walnut formica top and hutch, \$275; oak desk chair, \$20; adjustable office chair, \$15. Call 7-2379 (days) or 385-4622 (evenings).

## Media

Several faculty and staff members will be guests in the coming weeks on "Focus," a five-minute interview produced by news services. "Focus" is scheduled to air on these Saturdays at 6:10 a.m. on WKPR-AM (1420) with the following speakers and topics: Edward J. Mayo, management, on President Clinton's management abilities, April 15; Richard A. Gershon, communication, on direct broadcast satellites, April 22; and Marcia A. Barnhart, career services, on the employment outlook for college graduates, April 29.





**POSTER SESSION PREVIEW** — Floyd L. McKinney, left, associate dean for research and graduate programs in the College of Education, got a sneak preview of one of the poster displays set up for the April 4 College of Education Research Convocation from researcher Antonio N. Rubino. Rubino, who works with the college's new Center for Research on At-Risk Students in its Science and Mathematics Program Improvement area, is a Fulbright grant winner and a post-doctoral researcher from Venezuela. He was one of more than 50 education researchers who displayed information on recent research projects during the poster session, which was part of the annual convocation held in the Bernhard Center.

## WMUK-FM completes campaign in record time

WMUK-FM (102.1), the University's public radio station, wrapped up its spring fund-raising campaign in record time last week.

The on-air portion of the campaign began at 5:30 a.m. April 3 and was concluded by 6:54 a.m. April 5 when the goal of \$75,000 was reached. The 50-hour campaign was the shortest in station history.

WMUK had originally announced a goal of \$50,000 — the same as last year's — but increased the target in the face of pending budget cuts by Congress.

"After all of the controversy over federal funding for public broadcasting, our listeners wanted to make a statement about their values," said Floyd Pientka, WMUK. "They don't want public radio privatized. They don't want it 'zeroed into extinction.' They want that message to be heard loud and clear, and got this campaign completed in record time even though our goal was 50 percent higher than last spring."

Before beginning the on-air portion of the drive, the station had mailed information to listeners about the budget situation. Supporters responded immediately so that the station had \$43,535 in contributions and pledges from 646 listeners by the time it was ready to go on the air April 3.

At the close of the campaign, 1,154

listeners had contributed — 110 of them first-time donors. The average pledge was \$65.56, well above the national average of \$52. WMUK was among the first public stations in the country to wrap up its effort during the national pledge campaign.

"We couldn't have done it without such faithful listeners," said Garrard D. Macleod, WMUK. "Their generosity and support are outstanding."

## State superintendent to speak

Robert Schiller, state superintendent of public instruction, will speak on campus Tuesday, April 18.

His free public address, titled "Expanding Students' Choices and Opportunities," is scheduled for 7 p.m. in 2302 Sangren Hall.

"With the high interest in charter schools, aid to private schools and the possibility of the Legislature's rescinding of the school code, educators, students and interested citizens are encouraged to attend," said Carol Payne Smith, education and professional development, who is organizing the event.

Schiller's visit is being sponsored by WMU's chapter of Phi Delta Kappa professional education fraternity.

## Survey (Continued from page one)

services compared with 75 percent in 1990 and the national norm of 61 percent.

The 14 percentage point increase in satisfaction over 1990 with the athletic facilities also is dramatic, according to Powell, who noted that the WMU average is 13 percentage points above the national norm.

While usage of library facilities and services is only slightly up from 1990 (92 percent compared 90 percent), satisfaction with that item has increased markedly from 66 percent to 85 percent. The percentage satisfied also is a quite a bit above the national norm of 79 percent.

In fact, the library item and the item on study areas moved from showing less satisfaction than the national sample in 1990 to showing greater satisfaction.

It is likely the recent construction of the \$7.6 million University Computing Center, the \$19.3 million expansion and renovation of Waldo Library and the \$50 million construction and renovation of facilities for student recreation and intercollegiate athletics contributed to the increased satisfaction with computer services, library facilities, study areas and athletic facilities, according to Powell.

While 35 percent of students surveyed indicated that they thought crime at WMU was a serious problem, 62 percent said they were satisfied with personal security/safety on campus. Only 9 percent indicated dissatisfaction. For other institutions and in the 1990 WMU survey, satisfaction was around 50 percent.

A number of other areas showed significant positive results, Barrett said, with WMU registering greater satisfaction than the national sample as it did in 1990. Those areas are: variety of courses; course content; registration services; student health services; and academic calendar.

Two additional areas have satisfaction exceeding 70 percent, although this level hasn't changed much since 1990 and does not exceed the norm. They are: recreational and intramural services (88 percent); and the University in general (75 percent).

Several other areas show an increase in satisfaction since 1990, although they are not statistically different from the national sample. They are, along with the 1994 percent satisfaction and the 1990 percent satisfaction in parentheses: college sponsored social activities, 72 percent (64 percent); class size relative to the type of course, 71 percent (60 percent); general condition of buildings and grounds, 68 percent (63 percent); veterans services, 57 percent (29 percent); availability of your adviser, 55 percent (48 percent); value of information provided by your adviser, 55 percent (51 percent); and attitude of non-teaching staff toward students, 43 percent

(37 percent).

In 1990, all but two of these areas — general condition of buildings and grounds and value of information provided by your adviser — were lower than the national norm, rather than about the same. "These results are encouraging because they are areas showing improvement in satisfaction," Barrett said.

"Although there were several areas in which WMU students expressed greater dissatisfaction than those in the national sample, in all except one area — parking — the majority of students were either neutral or expressed satisfaction," she said.

Services and conditions showing greater dissatisfaction than the national sample are: parking facilities and services — 71 percent dissatisfied, compared with 81 percent in 1990 and 66 percent in the national sample; financial aid services — 32 percent dissatisfied, compared with 28 percent in 1990 and 25 percent in the national sample; residence hall rules and regulations — 20 percent dissatisfied, compared with 22 percent in 1990 and 14 percent in the national sample; racial harmony — 20 percent dissatisfied, compared with 23 percent in 1990 and 17 percent in the national sample; classroom facilities — 17 percent dissatisfied, compared with 19 percent in 1990 and 12 percent in the national sample; laboratory facilities — 15 percent dissatisfied, compared with 8 percent in 1990 and 9 percent in the national sample; and college orientation program — 13 percent dissatisfied, compared with 15 percent in 1990 and 8 percent in the national sample.

"These areas of dissatisfaction are ones the University is already working to improve," Powell said.

"WMU's selection as one of only 104 institutions in the federal government's direct lending program is already streamlining the process by which students receive their loans," said Stanley E. Henderson, enrollment management and admissions. "In addition, a number of procedural changes also are under way to incorporate student concerns."

"The planned renovation of Wood Hall and the construction of the new science building should improve a significant number of our classroom and laboratory facilities," added Evie Asken, campus planning, engineering and construction."

"In terms of parking facilities, we improved conditions for commuter students at the beginning of the fall semester by closing the 250-space dirt lot on Knollwood Avenue and opening 405 spaces on the top level of the new parking structure for drivers with those permits," said Lanny H. Wilde, public safety.

## Calendar

The master calendar maintained by news services for use in Western News is now available through Gopher on the VMScluster. Currently, there are three calendars available: April events; May events; and future events, which run from June through December. To view the calendars, type Gopher at the system prompt. At the next menu, choose 2. Western Michigan University, then choose 3. Campus Calendar. You will find options for 1. This Month's Events, 2. Next Month's Events and 3. Future Events.

### Thursday, April 13

Exhibition, sculpture and drawings by John Running-Johnson, art, Gallery II, Sangren Hall, 10 a.m.-5 p.m.

\*Baseball, WMU vs. Michigan State University, Hyames Field, 3 p.m.

Mathematics and statistics colloquium, "Summing Tornheim's Double Series," James G. Huard, Canisius College, Commons Room, sixth floor, Everett Tower, 4:10 p.m.; refreshments, 3:45 p.m.

Student recital, Michelle Mailhot, soprano, Dalton Center Lecture Hall, 5:30 p.m.

\*Performance, "Will Rogers Folies," Miller Auditorium, 8 p.m.

### Friday, April 14

No classes.

Women's tennis, WMU vs. the University of Akron, Sorensen Courts, 3 p.m.

\*(thru 16) Kalamazoo Film Society showing, "Colonel Chabert," directed by Yves Angelo, 2750 Knauss Hall: April 14-15, 8 p.m.; and April 16, 2:30 p.m.

### Saturday, April 15

\*(and 16) Baseball, WMU vs. Kent State University, Hyames Field, 1 p.m.

Women's tennis, WMU vs. the University of Toledo, Sorensen Courts, 1 p.m.

### Monday, April 17

Seventh annual Teacher Placement Day, East Ballroom, Bernhard Center, 9 a.m.-4 p.m.

(thru 21) Exhibition, MFA degree show by Donald C. Dombrowski, Gallery II, Sangren Hall, weekdays, 10 a.m.-5 p.m.; reception, Wednesday, April 19, 6-8 p.m.

### Tuesday, April 18

Softball, WMU vs. Central Michigan University, Ebert Field, 2 p.m.

Phi Delta Kappa presentation, "Expanding Students' Choices and Opportunities," Robert Schiller, state superintendent of public instruction, 2302 Sangren Hall, 7 p.m.

### Thursday, April 20

Doctoral oral examination, "Asymptotic Diagonalizations of a Linear Ordinary Differ-

ential System," Feipeng Xie, mathematics and statistics, Commons Room, sixth floor, Everett Tower, 4 p.m.

Reception for alumni and friends, featuring presentation on the Legislative Advocacy Network by Keith A. Pretty, vice president for external affairs and general counsel, Gilmore Theatre Complex, 5:30 p.m.; call 7-8777 for reservations.

### Friday, April 21

Meeting, Board of Trustees, times and locations to be announced.

(and 22) Softball, WMU vs. Bowling Green State University, Ebert Field: April 21, 2 p.m.; and April 22, noon.

Retirement reception for Frank J. Carrabino, physical plant-maintenance services, President's Dining Room, Bernhard Center, 2-4 p.m.

Reception honoring Lowell E. Crow, associate dean of the Haworth College of Business, upon his return to the faculty, Fetzer Center, 3-5 p.m.

Men's tennis, WMU vs. Bowling Green State University, Sorensen Courts, 3 p.m.

\*Concert, Kalamazoo Symphony Orchestra, Miller Auditorium, 8 p.m.

### Saturday, April 22

Commencement, Miller Auditorium, 9 a.m., 11:30 a.m. and 2 p.m.

Men's tennis, WMU vs. Miami University, Sorensen Courts, 1 p.m.

### Tuesday, April 25

Softball, WMU vs. Ferris State University, Ebert Field, 3:30 p.m.

### Wednesday, April 26

\*Baseball, WMU vs. Central Michigan University, Hyames Field, 1 p.m.

### Saturday, April 29

20th anniversary celebration of the School of Public Affairs and Administration, keynote address, "The Double-Edged Sword of Civic Participation," Robert C. Bobb, city manager of Richmond, Va., and former city manager of Kalamazoo, Walwood Hall, 1 p.m.

### Monday, May 1

Spring session classes begin.

### Tuesday, May 2

\*Baseball, WMU vs. the University of Detroit-Mercy, Hyames Field, 1 p.m.

Softball, WMU vs. Eastern Michigan University, Ebert Field, 2 p.m.

\*Admission charged