CTO Updates - 09/2016

Office of Information Technology
CTO Updates

September 2016

The 2016-2017 school year is off to a fantastic start! Athletic and academic success has the campus buzzing with excitement. The Office of Information Technology is doing their part to maintain that excitement by finding new and innovative ways to apply technology to the campus environment. Read on to find out about technology changes that are having a positive impact on Western Michigan University and as always, if there is anything I can do to help improve your technology experience, please don't hesitate to contact me at tom.wolf@wmich.edu or (269) 387-3838. Go WMU! Go Broncos!
**Bernhard Computing Center Collaboration:** Hey students do you need a place to sit down and relax with food, friends and technology? Then stop by the Bernhard computer lab and check out the new technology-enhanced collaboration area! There are five spaces with 60" flat panel displays with 4K resolution and the technology necessary to connect your devices to them. There are also numerous whiteboards on wheels as well as movable furniture you can rearrange as needed. So, get comfortable and start collaborating with your fellow Broncos!

On a related note, the second floor of the University Computing Center now has a classroom with lecture technology, white boards and lots of movable furniture that is available in the evenings for student use for group meetings and/or as a presentation practice space. To reserve this room, UCC 2033, simply call or stop by the Technology Help Desk on the second floor. (269) 387-4357, option 1.

**Bronco safety:** The Office of Information Technology recently collaborated with WMU's public safety to create a "one-stop" type web page focused on student safety and campus security. The page contains information about University services like the Safe Ride program and the campus text, voicemail and email alert system as well as community services such as Drive Safe Kalamazoo and Fox 17, WOODTV and WWMT news alerts. The idea behind the page is that it can be bookmarked on any device for quick access to these important safety services. Visit the new safety information page.

**Broncos4Broncos:** I would like to thank the staff of WMUK for allowing me to interrupt one of their all staff meetings to congratulate one of their employees for winning the 2016/OIT/WMUK Broncos4Broncos drawing. Read more about Broncos4Broncos.
Scholarship phishing: Cyber-criminals have been busy this summer sending emails to prospective foreign students claiming that they are affiliated with WMU and informing the unsuspecting student will receive a WMU scholarship once they send a wire transfer to cover the cost of their visa. The criminals are typically claiming to be President Dunn when signing these fraudulent emails, even though the email addresses they are using are not from WMU's official email domain @wmich.edu. If your office receives any inquiries about these fictitious scholarship emails, please try to obtain a forwarded copy of the email the prospective student received and forward it as an attachment to abuse@wmich.edu. Thanks!

Makerspace update: The June 2016 CTO report mentioned that the Office of Information Technology partnered with WMU RSO Innovation Club (iclub) to create the first interdisciplinary makerspace on main campus. The Innovation Club makerspace can be found just inside the second floor entrance of WMU's University Computing Center. Hours are Monday through Thursday, 6 to 9 p.m. See the Innovation Club website for more information.

Did you know? The GoWMU login page contains a section titled "Service Alerts" that provides an online location to see a listing of planned or unplanned service interruptions. This area is continuously updated and allows you to view the status of current technology-related issues on campus.